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# Conflict Transformation Workshop

## Stock Agenda

### Objectives

1. Understand different types of conflict and how to address each.
2. Understand a simple, six-step process for resolving conflict.
3. Learn new things, meet new people, and have fun.

0:00	<b>Opening</b> Objectives, Agenda, Ground Rules Handouts Introductions
0:15	<b>Horizontal Pole</b> A fun (?) warm up
0:30	<b>Negotiated Eggs</b> We'll do a quick role playing exercise and then debrief
1:00	<b>Three Types of Disagreement</b> Overview of the three types Stories?
1:15	<b>Break</b>
1:30	<b>Conflict Resolution Steps</b> Overview of Six Steps for Conflict Resolution
1:45	<b>About Conflict Mediation</b> Conditions for mediation and role of the mediator
1:55	<b>Conflict Resolution Role Play</b> We'll play out a mediated conflict resolution session, perhaps more than one, and de-brief.
2:30	<b>How to Transform Conflict?</b> We will answer: "What are the key things that help turn conflict into creativity?"
2:40	<b>Last Questions and Other Resources</b>
2:50	<b>Closing Comments</b>
3:00	<b>Adjourn</b>

