



Group Decision Tip

E-mailed every two weeks to help groups make good decisions

Feedback Please

In principle, when we ask for feedback we increase our chances of making good group decisions. If we don't ask we can't expect people to tell us what's going well and not so well. When we do ask we should be open to all answers. Asking for feedback takes courage but gives enlightenment. It helps us see things in new light, reflected off others.

Practical Tip: Ask how you are doing among those who care about what you do. What's working well? What could be better? What questions or ideas do your stakeholders have? Be thankful for all invited feedback, positive or negative. Be open to how you might use it to make improvements.

Take positive comments to heart and share credit with others. When you receive a negative comment, consider that it's probably not about you. It's more likely about a particular idea, behavior, or situation. And, consider that negative comments are sometimes all about the world of the commentator and not about the topic at hand.

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